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## Consent

I acknowledge that I have read the project information [insert hyperlink to Participant Information Sheet] and I understand the procedures required for the project and the time involved in participating in the project.

I consent to participating in a 20-minute online survey on my housing experiences in Australia.

I understand that my involvement is confidential and that the information gained during the study may be published and stored for other research use but no information about me will be used in any way that reveals my identity.

I consent for my data and information to be used in this project and other related projects for an extended period.

I understand that I can change my mind about finishing the survey simply by closing the browser window.

I understand that non-completion of the survey will not affect my relationship with the researchers, or any organisations involved, now or in the future.

I hereby consent to participate in A Place to Call Home – Housing Survey.

Yes [begin survey]

No [exit]

## Demographics

1. What is your gender?

Male

Female

Other

Prefer not to say

2. How old are you?

\_\_\_\_\_ age in years

3. Do you currently have a partner?

Yes

No  go to Qn 5

4. Do you live with your spouse/partner?

Yes

No, spouse/partner lives elsewhere in Australia

No, spouse/partner lives overseas

5. Do you have any children?

- Yes
- No  go to Qn 7

6. How many children under 18 years old are living in Australia?

- \_\_\_\_ Number of children under 6 years old
- \_\_\_\_ Number of children aged 6-17 years old

## Asylum seeker status

7. When did you first arrive in Australia?

- Before 13 August 2012
- Between 13 August 2012 and 18 July 2013
- 19 July 2013 or after

8. Did you arrive in Australia via boat or plane?

- Boat
- Plane
- Prefer not to say

9. Have you spent any time in immigration detention in Australia, Christmas Island, Nauru or Manus Island?

- No
- Yes, less than 1 year
- Yes, 1 year or more

10. What country does your claim for protection relate to?

\_\_\_\_\_

11. What stage of the 'refugee status determination' process are you currently at?

- Initial application, waiting to have an interview or receive outcome
- Received negative outcome, waiting for review
- Federal Circuit Court
- Federal Court
- High Court

- Ministerial Intervention
- No active process (e.g. transfer from Nauru/Manus)
- Unsure – please describe your situation

12. What type of visa do you hold?

- Bridging Visa A
- Bridging Visa B
- Bridging Visa C
- Bridging Visa E
- Final Departure Bridging Visa E
- No visa
- Other

13. Do you currently have work rights?

- Yes
- No

14. If no, how long has it been since you last had work rights?

\_\_\_ number of months

\_\_\_ number of years

OR

- I've never had work rights

15. Do you have a valid Medicare card?

- Yes
- No

16. If no, how long has it been since you last had a valid Medicare card?

\_\_\_ number of months

\_\_\_ number of years

OR

- I've never had a valid Medicare card

## Housing

### Household composition

17. How many people do you live with?

I live alone

OR

Relationship	Number
Spouse or partner	
Biological child	
Parent or parent-in-law	
Sibling	
Other relative	
Friend	
Unrelated adult	
Unrelated child	

### Finding a home

The next questions ask about the homes you have lived in since you came to Australia (this does not include any time you may have spent in immigration detention). We are asking these questions to better understand where people choose to live and if the available housing meets their needs.

18. How have you received help finding somewhere to live in Australia? (please mark all that apply)

- Family/friends
- Government/Settlement caseworker
- People from my ethnic/religious community
- Other group or service
- Real estate agent
- Newspaper/internet
- No help

19. Why did you choose your current home? (Please mark all that apply)

- Government/Settlement caseworker placed me here
- For family reasons (e.g. near relatives or friends)
- For work or study reasons
- It is cheap/affordable
- Size of the home
- Near my ethnic/religious community or place of worship
- Wanted to live in a safe neighbourhood

- There was no other choice
- Other (please specify)

20. What type of things have made it hard to find housing? (please mark all that apply)

- No references or rental history in Australia
- Costs too much
- Language difficulties
- Discrimination
- Lack of suitable sized housing (e.g. too small/too big)
- Lack of affordable housing in the area I want to live
- Aspects of the process (e.g. didn't understand the rules, documents forms)
- Other (please specify)

## Homelessness

The next few questions are about housing problems that may have happened to you since arriving in Australia.

21. Since arriving in Australia, have you ever ....

- Been homeless, that is, lost your home with no alternative accommodation to go to?
- Had to stay with friends or relatives because you didn't have anywhere to live?
- Had to stay in emergency or temporary accommodation (e.g. hostel, shelter, refuge, B&B)?
- Had to stay in some other form of insecure accommodation (e.g. under threat of eviction, squatting, with no legal right to stay there)?
- Had to sleep on the street, in a park, in a tent or on a train?
- Had to sleep in a car

22. [If yes to Qn 21] In what years have you experienced these housing problems?

- 2021
- 2020
- 2019
- 2018
- 2017
- 2016 or before
-

23. [if yes to Qn 21] In the past year, how many months in total did you have these housing problems?

\_\_\_ months

### Current accommodation

24. What is your current accommodation?

- Sleeping rough i.e. outside on the street, in a park, in a tent or on a train
- Sleep in a car
- With family or friends on their couch or the floor
- With family or friends in my own room, rent free
- In a hotel or motel room
- In crisis accommodation or refuge
- In a boarding house, rooming house, hostel
- In a caravan, mobile home, cabin, houseboat
- In an apartment or house that I am sharing with others and I am paying rent
- On my own in an apartment or house and I am paying rent

25. How satisfied are you with this accommodation?

- Very satisfied
- Fairly satisfied
- Neither satisfied nor dissatisfied
- Slightly dissatisfied
- Very dissatisfied

26. How much rent do you pay per week?

### Housing stability

27. Is your current housing arrangement .....

- Short-term lease or contract (i.e. less than 6 months)
- Long-term lease or contract (i.e. more than 6 months)
- No lease or contract
- Other (please specify)

28. How many times have you moved homes since arriving in Australia?

- Never

Enter number: \_\_\_\_\_

29. How likely do you think it is that you will move from this accommodation in the next 3 months? Is it

....

- Very likely
- Quite likely
- Quite unlikely
- Very unlikely
- Don't know

30. What is the main reason for moving? (select one only)

- Wanting a larger/smaller/different accommodation
- Wanting to move to a different/better area
- Problems with the neighbourhood or with neighbours (e.g. noise, crime, vandalism)
- Employment reasons (e.g. change of employer, employer relocating)
- Family reasons
- Cannot afford present accommodation
- Eviction/repossession/end of tenancy
- Health, disability or mobility problems
- Other

31. Now think back to the start of March last year before the introduction of restrictions by governments to limit the spread of the coronavirus. Since March 2020, have you been evicted or had to leave a place because of not being able to pay rent?

- Yes
- No

### Adequacy of housing

32. Would you describe the state of your home as good, adequate, or poor?

- Good
- Adequate
- Poor

33. Has the state of your home affected you or your family in any of the following ways?

- Made an existing health problem or problems worse



- Brought on a new health problem or problems
- Made me/us feel miserable, anxious or depressed
- I/We did not feel able to invite friends or family to the house
- I/We spent as much time as possible away from the house
- I/We stayed in our bed longer than we wanted to keep warm

34. This question is about the number of people living in your place compared to the number of bedrooms that are available. How many more bedrooms would your house need for you to be safe and comfortable? Write '0' if you are happy with the number of bedrooms you have.

\_\_\_\_\_ number of bedrooms

## Employment and income

### Employment

35. Now, for this last month, were you in paid work, unemployed and looking for work, or neither working nor looking for work?

- In paid work (full or part-time)
- Unemployed and looking for work (you do not have to be receiving unemployment benefits to be classified as unemployed)
- Other (neither working nor looking for work)

36. Including any paid or unpaid overtime, how many hours per week do you usually work in all your jobs? If you don't have a job, write '0' hours.

- Hours per week \_\_\_\_\_
- Hours vary

37. If you could choose the number of hours you work each week, and taking into account how that would affect your income, would you prefer to work ...

- Fewer hours than you do now?
- About the same hours as you do now?
- More hours than you do now?

38. Now think back to the start of March last year before the introduction of restrictions by governments to limit the spread of the coronavirus. Were you in paid employment then?

- Yes
- No

39. As a result of the coronavirus did you

- keep working as before (no change)
- keep working but with reduced hours
- temporarily stands down without pay or were you to take unpaid leave?
- take a cut in your rate of pay?
- lose your job entirely?

40. Following COVID-19 restrictions in March 2020, did you receive any assistance with finding work?

- Yes
- No

## Income

41. What are your different sources of income?

- Wage from your job
- Wage from your family member's job
- Status Resolution Support Service (SRSS) payment
- Payment from Jesuit Refugee Service (JRS) or another charitable organisation
- Money from family or friends in your home country
- Money from family or friends in Australia
- Loan
- No income

42. How much do you usually receive from all sources each week? If it varies, looking over the last month, on average how much would you have received each week?

- Enter amount (whole \$)\_\_\_\_\_
- No income
- Prefer not to say
- Don't know

43. People organise their finances in different ways. Which of the methods below comes closest to the way you organise yours? It doesn't have to fit exactly – just choose the nearest one.

- I look after all the household money except my partner's spending money
- My partner looks after all the household's money except my personal spending money
- I am given an allowance to pay for household expenses. My partner looks after the rest of the money.

- My partner is given an allowance for household expenses. I look after the rest of the money.
- We pool and manage our finances jointly.
- We pool some of the money and keep the rest separate.
- Some other arrangement.

44. Overall, how satisfied are you with the way your household finances are managed?

- Very satisfied
- Fairly satisfied
- Neither satisfied nor dissatisfied
- Slightly dissatisfied
- Very dissatisfied

### Financial hardship

45. In the past three months, how much of the time have you run out of food and could not afford to buy more?

- None of the time
- A little of the time
- Some of the time
- Most of the time
- All of the time

46. What food items have you been unable to afford in the past three months? (Please specify)

47. Have there been any other essential items that you have been unable to afford in the past three months?

- No
- Yes  please specify

48. Sometimes people are not always able to pay every bill when it falls due. Have you or your household been in arrears on any of the things below during the last 12 months due to a lack of money?

- Rent or mortgage
- Council rates, water rates
- Electricity, gas
- Telephone or internet bills

- Income tax payments
- Hire purchase instalments or similar e.g. car finance, interest free credit
- Loans from banks, building societies or credit unions
- Credit card payments
- Other loans/bills
- Pay TV subscriptions
- School or university fees
- Health bills or medicines
- Child support or maintenance

49. Have there been times during the last 12 months when you had to borrow money from any of the sources below, in order to pay for your day-to-day needs?

- Pawnbroker e.g. cash converters
- Money lender
- Personal loan
- Credit card
- Friends
- Family

50. In the past 12 months, how often have you received help from a charitable or community organisation for your day-to-day needs?

- None of the time
- A little of the time
- Some of the time
- Most of the time
- All of the time

51. What impact would you say receiving help from charitable or community organisations has had on your material standard of living?

- Very big impact
- Big impact
- Some impact
- Small impact
- No impact at all

## Education and skills

52. Would you say you speak English .....

- Very well
- Well
- Not well
- Not at all

53. What is the highest level of education you have completed?

- University degree or postgraduate degree
- Post-school education e.g. certificate or diploma
- Secondary school or high school
- Primary school
- Never went to school or didn't finish primary school

## Health

54. In general, would you say your health is

- Excellent
- Very good
- Good
- Fair
- Poor

In the last 30 days .....					
	Never	Rarely	Sometimes	Often	Always
a) My worries overwhelmed me	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b) I felt hopeless	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c) I found social settings upsetting	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d) I had trouble staying focused on tasks	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e) Anxiety or fear interfered with my ability to do the things I needed to do at work or home.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Social connection

### Social networks

55. Which of the following best describes your social networks?

- I have a strong network of friends
- I have a couple of friends
- I know people but would not call them friends
- I do not know anyone

56. Do you regularly participate in an activity that you enjoy with other people?

- Yes
- No

57. To what extent are you able to stay in regular contact with family who are not in Australia?

- I don't have any contact with family outside of Australia
- I have some contact with family outside of Australia but this is irregular or infrequent
- I have regular or frequent contact with family outside of Australia

58. Now think back to the start of March last year before the introduction of restrictions by governments to limit the spread of the coronavirus. As a result of the coronavirus, did you stay in contact with friends and family living outside of your household? Did you do this .....

- Much more
- A little more
- About the same
- A little less
- Much less

### Social support

59. Do you have someone to help you or talk to when in difficulty?

- Yes
- No

### Internet access

60. Do you have access to the Internet at home, whether through a computer, mobile phone or other device?

- Yes

- No
- Refused
- Don't know

61. Now think about the devices you use to access the internet at home. How good are they for meeting your needs?

- Excellent
- Good
- Fair
- Poor
- Refused
- Don't know

## Community

### Access to transport

62. Do you own or have use of a car, or do you have access to regular public transport within walking distance of your home?

- Yes
- No

### Access to services

63. In the past year, were there any services that you wanted or needed to access but couldn't? (please mark all that apply)

- No
- Yes, health/medical services (e.g. doctor, hospital)
- Yes, school
- Yes, English language classes
- Yes, job training
- Yes, counselling services
- Yes, legal services (e.g. lawyers, police)
- Yes, other (please specify)

### Neighbourhood quality

64. Which suburb do you live in? \_\_\_\_\_ suburb name

65. How do you feel about your neighbourhood (your local area). Do you feel that .....

- The people in my neighbourhood are friendly
- My neighbourhood has parks/playgrounds
- It is a good place to bring up my children
- My neighbourhood has good schools for my children
- I feel safe in my neighbourhood

## Personal safety

66. Thinking about your current accommodation and the people you live with, have you experienced anxiety or fear for you or your family's personal safety?

- Yes
- No

67. In your day-to-day life, how often do any of the following things happen to you?						
	Almost every day	At least once a week	A few times a month	A few times a year	Less than once a year	Never
a) You are treated with less courtesy or respect than other people.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b) You receive poorer service than other people at restaurants or stores.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c) People act as if they think you are not smart.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d) People act as if they are afraid of you.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e) You are threatened or harassed.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>